

Sweetser SMS/Text Messaging Terms and Conditions

Welcome to Sweetser's SMS/Text Messaging service. By opting in or providing your mobile number, you agree to the following terms and conditions:

1. Program Purpose

Sweetser uses SMS messaging to provide important updates, appointment reminders, and operational alerts related to our services.

2. Consent

By submitting your mobile number or opting in, you consent to receive SMS messages from Sweetser. Consent is not a condition of receiving other services unless required for your role.

3. Message Frequency

Messages will be sent as needed. Frequency may vary depending on service requirements or operational needs.

4. Costs

Standard message and data rates may apply. Please check with your mobile carrier for details.

5. Opt-Out

You may opt out at any time by replying **STOP** to any message. For programs where participation is required (e.g., staff alerts), contact your supervisor to update your contact information.

6. Help

For assistance, reply **HELP** or contact us at:

Email: ishelpdesk@sweetser.org

Phone: 800-434-3000

7. Privacy

Sweetser collects your phone number and message history solely to provide SMS services. We do not sell or share your information for marketing purposes. For more details, please review our #.

8. Liability

Sweetser and mobile carriers are not responsible for delayed or undelivered messages.

9. Changes to Terms

We may update these Terms and Conditions at any time. Continued use of the SMS service constitutes acceptance of any changes.

10. Governing Law

These Terms and Conditions are governed by the laws of the State of Maine.